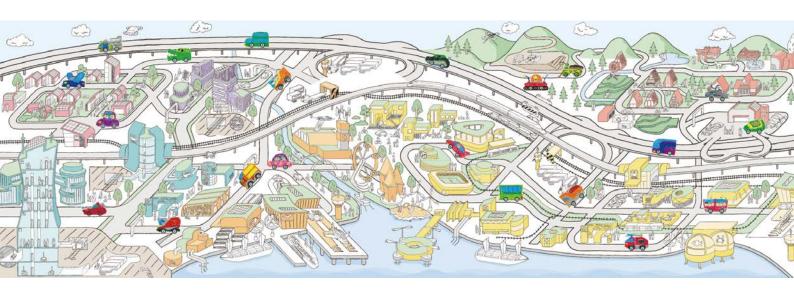
# Hino Motors, Ltd.

### **Corporate Profile**



We make a better world and future by helping people and goods get where they need to go.



Attuned to the changing needs of our customers and the challenges faced by society, we will continue to offer new solutions for sustainable transportation and logistics.

At Hino Motors, our corporate mission is "to make a better world and future by helping people and goods get where they need to go." From this starting point, we have been bringing good value through our trucks and buses to customers and society since our establishment in 1942. In recent years, the circumstances around the transportation and logistics industry have undergone major changes. Our customers' business are facing changes such as the growth of e-commerce, and at the same time, social challenges like global warming, major traffic accidents, and labor shortages represented by a shortage of truck and bus drivers, are increasingly serious and complex. To provide the solutions needed by our customers and society, we are working to create new value by leveraging our accumulated experience and knowledge built up through close relations with our customers. Our businesses of manufacturing, selling and maintaining trucks and buses provide a solid platform for creating that value.

We aim to be a company that remains essential to our customers and society in the future, by providing sustainable next-generation "commercial mobility" utilizing CASE technologies, from solutions that optimize vehicle operation to proposals for new systems for transportation and logistics.

Symbiosis with the environment is an urgent global issue, and all industries are accelerating their efforts with a long-term perspective. Hino Motors is also



playing its part to reduce the environmental burden of transportation and logistics. With the aim of realizing carbon neutrality by 2050, we offer a range of solutions beneficial to both individual customers and society as a whole. These include shifting to electrification with battery electric vehicles (BEVs) and fuel cell electric vehicles (FCEVs), as well as reducing environmental impact over the entire vehicle lifecycle.

Moving forward alongside our customers, "Team HINO" will work unitedly as the world undergoes this transformation and face each challenge together with the Toyota Group and like-minded partners.

小木曽 聡

Satoshi Ogiso President & CEO Member of the Board of Directors

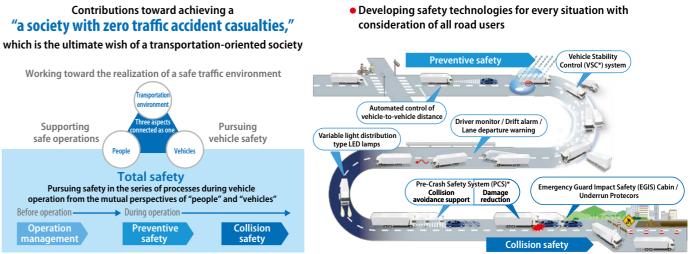
# Pursuing Safety and **Environmental Technologies for** Trucks and Buses



### Toward Zero Traffic Accident Casualties

Hino is working to enhance safety from diverse aspects to contribute to a safe society with "zero truck and bus traffic accident casualties." Based on the concept of "Total Safety," Hino is promoting initiatives for raising safety at each stage, from operation control for safe driving to preventive safety to avoid causing accidents and collision safety in the event an accident. Hino also believes that promoting the widespread adoption of the safety technologies it develops is of utmost importance. For this reason, Hino strives to quickly incorporate its commercialized technologies into products and make these standard equipment.

## "a society with zero traffic accident casualties,"



### **Pursuing Environmentally-friendly Technology**

With the aim of creating a society with little environmental impact from the movement of people and goods, Hino has promoted technological innovations which have included the introduction in 1991 of a large hybrid route bus, the world's first hybrid commercial vehicle.

To realize carbon neutrality by 2050, we are working to reduce CO<sub>2</sub> emissions throughout the vehicle life cycle from manufacturing to disposal, and are also globally accelerating the development of electric vehicles such as battery electric vehicles (BEVs) and fuel cell electric vehicles (FCEVs) to reduce the amount of CO<sub>2</sub> emitted during vehicle use, which accounts for the bulk of such emissions. By continuing these initiatives, we will pursue sustainable options for society and customers through technological development.

 Heavy-duty fuel cell truck (jointly developed by Toyota and Hino)



\*"PCS" and "VSC" are registered trademarks of Toyota Motor Corporation



# "Total Support" That Underpins Our Customers' Business

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### Total Support for the Operation of Trucks and Buses

Hino focuses on "Total Support" that provides comprehensive support to ensure that our customers' trucks and buses continuously operate reliably and can completely fulfil their roles. We believe that enabling customers to undertake operations without any disruptions helps support transportation and transit, which are integral parts of the social infrastructure, and thus represents the important value that Hino can offer to society. Hino contributes to

all aspects customers' business by providing this support, which includes preventive maintenance against malfunctions through appropriately timed parts replacements; immediate responses and quick repairs in case of an emergency; and support for safe and ecofriendly operation.



### **HINO-CONNECT Utilizing ICT**

HINO-CONNECT, a communication tool linking customers with Hino, is a service that supports the normal operation of trucks and buses via communications terminals installed in vehicles. Featuring a dedicated website for customers and various types of notification functions, this service provides appropriate and prompt response when an unexpected problem occurs. Additionally, it provides reports that can be used as guides for fuel-saving and safe operation. HINO-CONNECT offers wide-ranging support for customers' vehicles, from everyday operation to emergency response. This support includes using information collected from vehicles in areas such as making proposals for preventive maintenance.



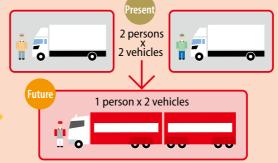
Confirmation via dedicated website

# To solve problems with the transportation of people and goods

Needs encompassing commercial vehicles are diversifying. Moreover, there are a variety of issues that now extend beyond vehicles and that are affecting entire logistics and transportation systems. These issues include raising vehicle utilization rates, enhancing the efficiency of logistics, responding to a shortage of drivers resulting from the aging of society and the expansion of e-commerce, and addressing a shortage of means of transportation in sparsely populated areas. Hino aims to address these needs and issues and help make the world and the future better places to live by taking on new challenges that anticipate the envisioned future image of logistics and transportation.

**Connecting entire logistics systems** Connected goods and vehicles and vehicles and vehicles will further enhance transportation efficiency.

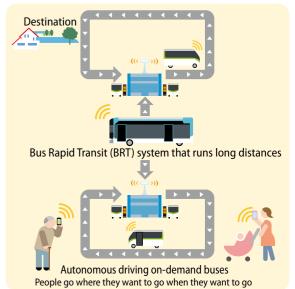
Present Future Future Carry even more goods with one vehicle





#### Connecting transportation systems

People are connected with vehicles, making movement more convenient



# Hino's Monozukuri (Manufacturing) and Quality

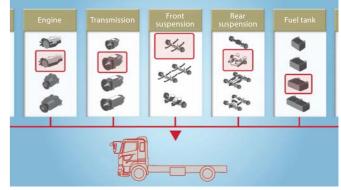


n Ibaraki Prefecture began full-scale operation in 2017 as the mother plant for medium- and heavy-duty vehicle production

### **Responding to Needs Even Faster through Modularization**

There are diverse types of commercial vehicles depending on usage and responding precisely to customer needs requires a multi-product lineup. To more quickly provide customers worldwide with products tailored to their

specific needs, Hino has adopted the concept of modularization. This involves building one truck by combining modules consisting of components that make up the vehicle in accordance with customer needs. Centralized production of key parts, which are standardized components that compose the core of each module, is carried out in Japan while peripheral components that match the needs of local markets are assembled overseas. This approach allows us to more quickly provide vehicles to our customers worldwide.



#### Koga Plant Is the Cornerstone of Our Production and Supply Structure

The Koga Plant began full-scale operation in 2017 and functions as the core of our domestic production structure. To realize our desired monozukuri (manufacturing) of "producing commercial vehicles, which are high-mix low-volume products, with short lead times," Hino is actively introducing innovative production technologies and production lines at the Koga Plant to build a flexible production structure that responds to fluctuations in volume and vehicle type. Also, as the mother plant for medium- and heavy-duty vehicle production, the Koga Plant will execute its role of introducing new technologies and manufacturing methods and deploy these at plants overseas.

### **Quality for the Security and Safety of Customers** and Society

Hino's mission "to make a better world and future by helping people and goods get where they need to go." In adhering to this mission, Hino believes it has a responsibility to offer value and quality that provides customers and society with a sense of security and safety.

To ensure we continue to be a truck and bus manufacturer trusted by customers and society, and provide products that are safe and reliable, we strive to promote mutual collaboration in all processes of product planning and design, production preparation, procurement, production, sales and after-sales service. As the basis of our quality assurance management, we continuously rotate the plan-do-check-act (PDCA) cycle to further improve business operations and make efforts to raise quality.

Combinable modules that respond to component needs



The Koga Plan serves as the mother plant for medium- and heavy-duty vehicle production.





Bonnet-type HINO600 Series for North America



Besides competing for top market shares in Southeast Asia and Oceania, Hino is steadily growing our business in the North American and Central and South American markets. Although our overseas production centers on complete knock down (CKD) production for assembling locally, we are progressing with the localization of production, including local procurement, with the aim realizing manufacturing firmly rooted in each overseas country and region. Hino is also introducing models exclusively for overseas markets to meet diverse needs in countries and regions throughout the world. These vehicles include bonnet-type trucks for North America and a 35-ton-capacity heavy-load carrier used at mines and for other purposes. HINO brand vehicles are earning high acclaim throughout the world thanks to our monozukuri technologies that are unique to Japan and response capabilities that thoroughly meet customer needs.

 Hino overseas offices and distributors span the world



### Strengthening "Total Support" throughout the World

Hino is building enhanced support structures in each region to ensure HINO vehicles can thoroughly fulfill their roles across the world. Hino responds to demand and consultation requests from customers on a daily basis. This type of high-quality "Total Support" that gets close to customers serves as one of the HINO brand's strengths and is earning the support of customers around the world. We are steadily establishing structures worldwide to further enhance our "Total Support." This includes opening the Hino Total Support Customer Center, a test drive and training facility for customers in Malaysia; establishing the Middle and Near East Training Center and Middle East Parts Depot in the United Arab Emirates; and setting up the Parts Depot for Central and South America in Panama.









Hino Total Support Customer Center, a test drive and training facility for customers in Malaysia

Middle and Near Fast Training Center in the United Arab Emirates





Middle East Parts Depot in the United Arab Emirates



Parts Depot for Central and South America in Panama



### Fostering a Sense of Team HINO Solidarity and Aiming for Sustainable Growth

Hino's strength is its team power. Team HINO throughout the world will work as one to raise the value of the HINO brand and hand this down to the next generation with the aim of achieving sustainable growth.

The unity and collaboration of persons involved in development, manufacture, sales and total support of trucks and buses enable Hino to continually provide products and services exceeding the expectations of customers. Concurrently, Hino participates in the Dakar Rally, which is called the world's most-grueling rally, and hones its spirit of challenge and technological capabilities. Furthermore, Hino contributes to local communities through rugby as well as fosters a sense of Team HINO solidarity and invigorates its corporate activities.



Hino World Conference Hino holds the Hino World Conference once every four years and this event is attended by staff from the sales departments of overseas subsidiaries and partners. The conference provides a venue for sharing visions of the future and exchanging opinions.



Participation in the Dakar Rally In 1991, Hino became the first Japanese truck maker to participate in the Dakar Rally. Hino has successively completed each rally since first participating and is sharing the excitement of racing with customers and motorsports fans throughout the world



**Hino Red Dolphins Rugby Team** The Hino Red Dolphins have served as Hino's flagship sports club since the team's inception in 1950. The Red Dolphins strive to be a club that is a close part of and beloved by the local community.

### Aiming for Personal Growth through Monozukuri

Hino carries out human resources development through skills training, general training and daily practical work operations at individual work sites while also implementing an accreditation system and events across the entire company and group. In this way, Hino is building a framework that enables people to actually feel their personal growth through monozukuri.



wide Capabilities and Competencies Exchange

To permeate the acquisition of necessary skills at each

workplace, we introduced an in-house skills accredita-

tion system. Every year we hold the Company-wide

Capabilities and Competencies Exchange where

employees compete using their acquired skills.



Service skills competition for dealers across Japan

Japan



サードスマスターコース第14期生間達式

Hino Technical Skills Academy This is an in-house vocational school run by Hino After graduation, students are officially assigned to a department based on each person's aptitude.

This educational program cultivates next-generation core human resources who will play leading roles at dealers across Japan. Through approximately one year of training, participants learn a wide range of skills demanded of after-sales service engineers.

### **Speeding Up the Development** of Global Human Resources and the Improvement of **Organizational Capabilities**

Hino is promoting active mutual interchanges across national alues and Code of Conduct uniqu borders and is developing human resources who can play key icularly trustwo roles globally to ensure that the Company is able to provide products and services to customers throughout the world. Also, by creating "workplace environments for teaching and learning," Hino is striving to spread the knowledge and know-how of its exceptionally talented human resources to a wider range of levels throughout the company to speed up improvements of its organizational capabilities.



Level-based training Through general training and actual practice at workplaces, participants learn about the roles and gain capabilities needed at each level and acquire Hino attributes (Hino DNA)



All Hino TQM\* Meeting / Global Hino QC\*\* Meeting With the participation of Hino employees as well as persons from outside Hino and from overseas, participants mutually present results of improvement activities and these benefit the entire Hino Group \* Total Quality Managemer \*\* Quality Control

This competition is held every year for the purpose of raising the technical capabilities of our dealers across



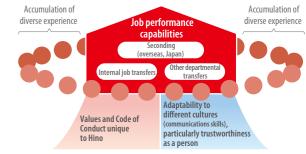
#### Staff small group activities/ MAST\* activities panel exhibition

We are also building a dynamic organization by displaying actual examples of staff small group activities that aim to raise team strength and MAST\* activities for improving the quality of workplace management

Management quality Advancement System developed by the Toyota Group is a workplace management improvement system implemented by the Toyota Group.



#### Service Master Course System



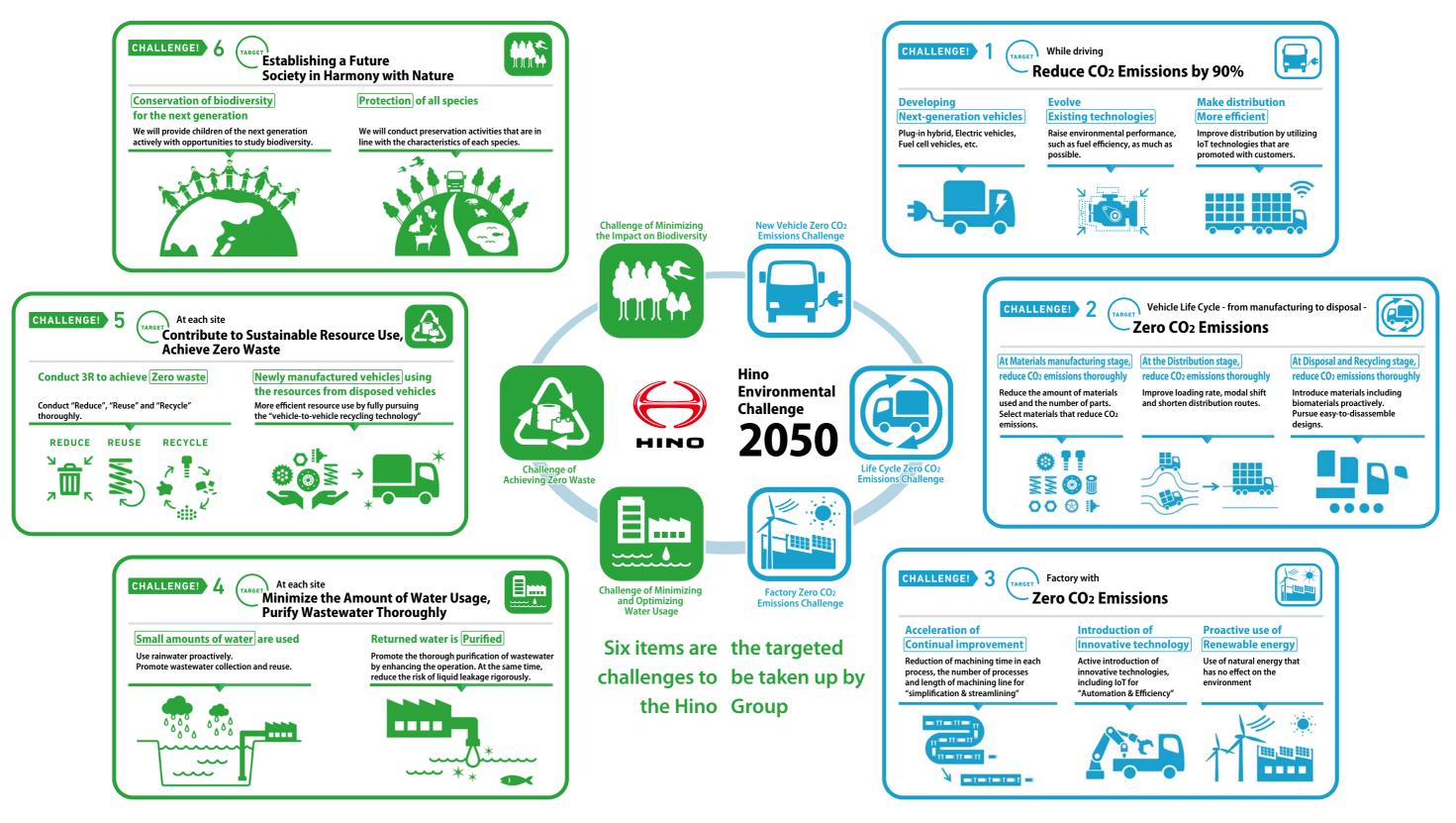


ICT\* / Overseas trainee system Hino invites employees from overseas while also dispatching young employees from Japan to overseas locations \* Intra Company Transfe

# **Hino Environmental Challenge 2050**

-To make the world a better place to live and connect the next generation to the future-

Trucks and buses that we provide impact the environment in every aspect of the product life cycle, from making parts and materials used in vehicles to vehicle manufacture, use and disposal. Therefore, in 2017, we formulated the Hino Environmental Challenge 2050 as a goal for all Hino Group companies to challenge in order to fully reduce their environmental impact and make the world a better place to live and connect the next generation to the future. In 2021, we established a mid-term milestone to be achieved by 2030 for this challenge, and are further accelerating our efforts. Notably, to realize carbon neutrality, we will continue to pursue all kinds of measures in collaborating with governments and related sectors, to thoroughly reduce CO<sub>2</sub> over the entire life cycle from the perspectives of customers and society.



### **Social Contributions**

Hino promotes business activities for fulling its mission of "making a better world and future by helping people and goods get where they need to go." Hino believes these business activities lead directly to social contribution activities. On the other hand, as social contributions outside the scope of business activities, Hino, together with Group companies worldwide, cooperates in helping with the recovery of disaster-stricken regions by providing transportation and delivery assistance and donating vehicles and relief funds, as well as other initiatives including participating in and supporting community cultural events and supporting community-based human development.



Hino Motors Sales (Thailand) Ltd. donated a water tank truck to northeastern Thailand, which is suffering from a water shortage.



Volunteer employees are dispatched to teach at local schools.



Hino Motors Sales (Malaysia) Sdn. Bhd. donated a vehicle and engines for training as training support in Malacca, Malaysia.



Children were coached by Hino's rugby club.



Cleaning up and beautifying areas surrounding business sites



The Hino Green Fund implements and provides funding for environmental conservation activities.

**Corporate Governance** Hino strives to build good relationships with its stakeholders, which include shareholders, customers, business

partners, the international community and local communities, and employees. Hino is also working to enhance its corporate governance with the aims of achieving sustainable growth and raising its corporate value over the medium to long term as a global company. In addition, Hino endorses the Corporate Governance Code prescribed by the Financial Instruments Exchange and is strengthening its corporate governance by devising various measures such as assuring accountability and transparency and establishing an internal reporting system based on the spirit and intent of the code's guidelines and principles.



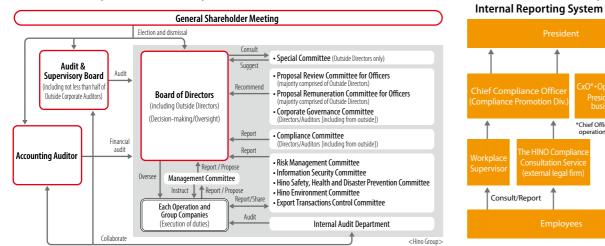
• Flow of Consultations/Reports in the

Share

\*Chief Officer in each operation and role

Briefing session for investors

#### • Hino Motors Corporate Governance System



For details, please access the Company's website. (http://www.hino-global.com/csr/)

### Hino Motors, Ltd.

**Corporate Data** 



#### **Corporate Information**

Company Name	Hino Motors, Ltd.
Products	Trucks and buses, commercial vehicles and passenger cars produced for Toyota Motor Corporation, automotive and industrial diesel engines, vehicle parts, others
Founded	August 1, 1910
Established	May 1, 1942
President & CEO	Satoshi Ogiso
Paid-in Capital	72,717 million yen
Number of Employees*	34,231
Net Sales**	1,507,336 million yen
Operating Income**	17,406 million yen

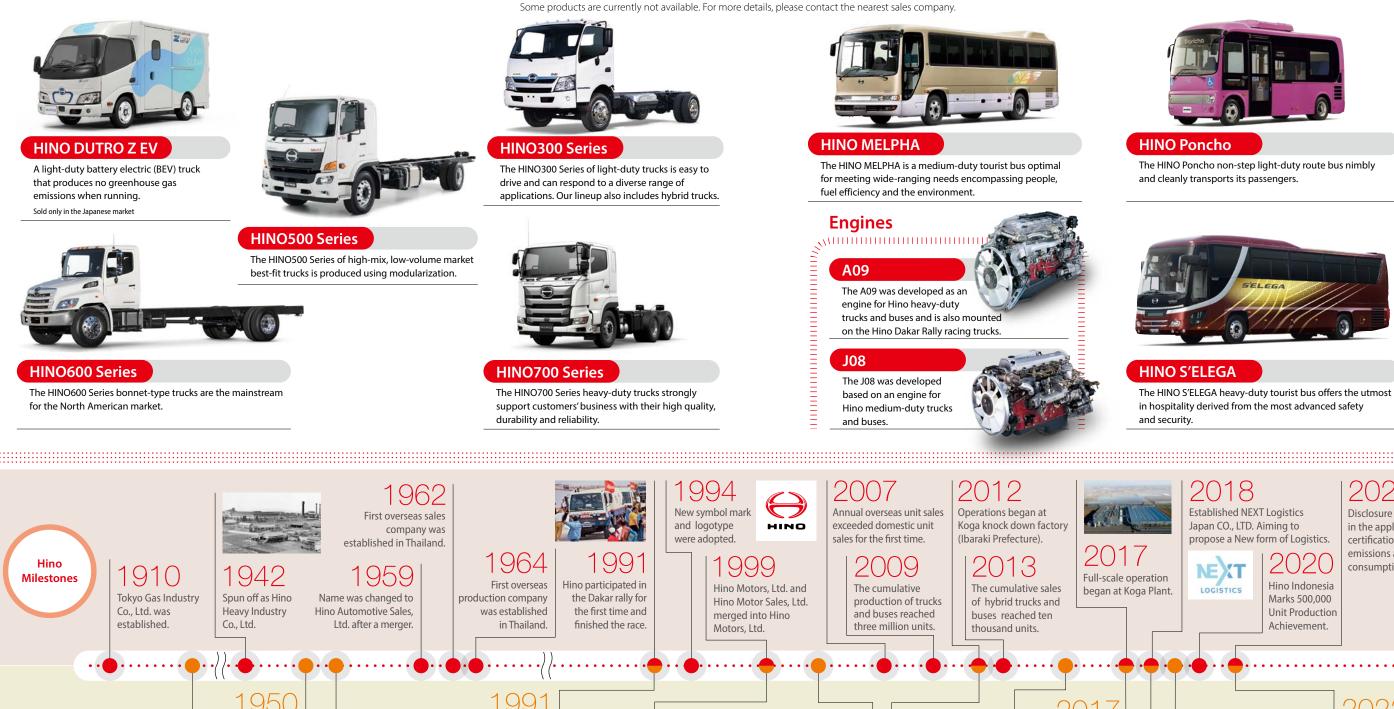
\*As of March 31, 2023 (consolidated) \*\*Fiscal Year (Japan) ended March 31, 2023 (consolidated)

#### Major Overseas Business Entities (companies in which Hino has an investment)





### **Main Products**



HINO600 Series was

introduced exclusively

for the North

Started operation of

the HINO Poncho EV.

American market.

New heavy-duty truck

won the Good Design Award in Japan.

New modularized

introduced in Indonesia

products were

and Thailand.

### The world's first commercial

vehicle emergency stop system (EDSS<sup>\*</sup>) developed and installed in HINO S'ELEGA.

999

Toyota Motor Corporation was introduced.

The world's first dieselelectric hybrid bus was introduced into the market.

Heavy-duty diesel

introduced.

First buses exported

overseas (Taiwan).

truck and bus were

918

Mass production

of motor vehicles

began in Japan.

Product

Milestones

New light-duty truck jointly developed with



### 2022

Disclosure of misconduct in the application for certification of engine emissions and fuel consumption.

### 19

Japan's first HINO BLUE **RIBBON Hybrid was** introduced into the market.



HINO PROFIA Hybrid heavy-duty truck was introduced into the market.

### 2022

Launch of HINO DUTRO Z EV, a light-duty BEV truck





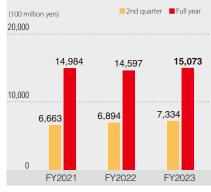
#### **Company Business Results**

#### Our consolidated fiscal year is from April 1st to March 31st of the following year.

Trends in business results (Note) The Accounting Standard for Revenue Recognition (ASBJ Statement No. 29; March 31, 2020), etc. were applied from FY22.

Operating income

#### Net sales

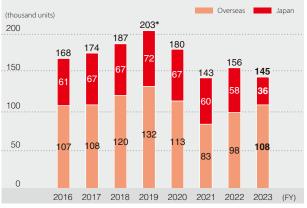




#### • Profit attributable to owners of the parent

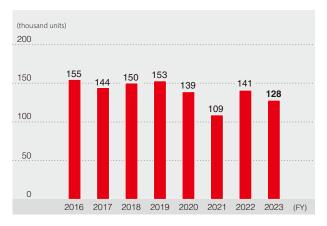


#### HINO brand vehicle global unit sales



\*All-time high unit sales

Number of vehicles produced for Toyota Motor Corporation

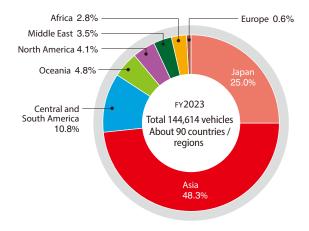


### Hino Motors, Ltd.

3-1-1, Hinodai, Hino-shi, Tokyo 191-8660, Japan Telephone: +81 570 095 111 https://www.hino-global.com/



#### Composition of sales by region



• Vehicles produced on commission



Toyota Land Cruiser Prado

• Vehicles supplied as original equipment



Toyota Dyna